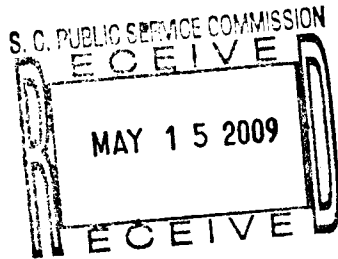


STATE OF SOUTH CAROLINA

(Caption of Case)

Pre-filed witness testimony



216745
BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER SHEET

DOCKET
NUMBER: 2009 - 39 - W

(Please type or print)

Submitted by: Lisa Lochbaum

SC Bar Number:

Address: 221 Dutchman Shores

Telephone: 803-546-2304

Chapin, SC 29036

Fax: 203-460-3502

Other:

Email: llochbaum@sc.rr.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda expeditiously

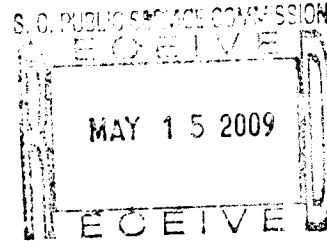
☒ Other:

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)			
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request	
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification	
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation	
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement	
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment	
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter	
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response	
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery	
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition	
<input type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation	
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input checked="" type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena	
<input checked="" type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff	
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other: _____	
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest		
<input type="checkbox"/> Other: _____	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit		
	<input type="checkbox"/> Late-Filed Exhibit	<input type="checkbox"/> Report		

Print Form

Reset Form

OK postmarked
OK DP



May 12, 2009

Docket No. 2009-39-W
101 Executive Center Dr
PO Drawer 11649
Columbia, SC 29211

To Whom It May Concern:

Witness testimony has been included in my original and revised complaint. Because there is a requirement to submit testimony and exhibits of witnesses by May 12, 2009, I am supplying this letter and a few emails from residents in Dutchman Shores Subdivision.

However, I would like to name everyone who supplied information included in my original and revised complaint and exhibits as witnesses for my cause.

Please, contact me if I should provide additional information at 804-546-2304 or llochbaum@sc.rr.com.

Kindest Regards,

Lisa Lochbaum

CC: Jeffrey Nelson, Esquire, Office of Regulatory Staff
And John M.S. Hoefer, Willoughby and Hoefer

Lisa

From: "rhonda hite" <rhondahite@yahoo.com>
To: <llochbaum@sc.rr.com>
Sent: Monday, May 11, 2009 2:40 PM
Subject: water bill letter

May 11. 2009

To Whom It May concern,

My name is Rhonda Hite, I have lived in Dutchman Shores for 18 years. I have been dealing with major concerns about my water bills for three years now. I started getting really high water bills three years ago and started the phone calls and complaints to USSC then. The company was not willing to do a lot about it until it got to where I called and complained weekly. They finally sent someone out to check the meter at which time they realized there was a problem and they replaced the meter. The water bills went down for a bit then back up to at time several hundred dollars. Please note that there were only three people living there which were all at work and school the majority of the day. There is no sprinkler system either. They came out again and once again the meter was not right. They told me that they would make the adjustments and then changed their minds. This situation has caused a lot of stress in my life. I am a single mom and have cried many tears over these off the wall water bills and spent a lot of hours on the phone dealing with trying to get this problem solved. In comparison to other neighbors water bills, my next door neighbor had 7 people living at their home, two of which were at home 7 days a week and their water bill was 1/4 the amount of my water bill. Once again... I am very disturbed by the way that we as a community have been treated when it comes to the water bills. Please look carefully at this situation and please feel free to contact me if you need to speak to me further. Thanks for your time and concern in this matter that has effected so many families in such a negative way!

Thank You,
Rhonda Hite

103 Harding St.
Chapin, South Carolina
29036

5/11/2009

Lisa

From: "Leslie Hendrix" <leslieahendrix@gmail.com>
 To: <dhaltiwanger1@aol.com>
 Cc: "Lisa Lochbaum" <llochbaum@sc.rr.com>
 Sent: Monday, May 11, 2009 12:14 PM
 Subject: Re: letter from resident deputy and Water Rate Case

Hi Mr. Haltiwanger,

Yes, you can just send directly to Lisa - I guess e-mail would be best at this point. And just state those complaints you listed below.

Thanks,
 Leslie H

On Mon, May 11, 2009 at 12:09 PM, <dhaltiwanger1@aol.com> wrote:

Should I send my response directly to Lisa? Do you need a copy? My issue is mostly the up and down billing, and we don't even live in the house - It runs as much as our primary home in Irmo! Pressure is also quite high, however, I've not had any damage because of this, to my knowledge.

Thank you both for all you are doing and continue to do - much has been accomplished in such a short time!

Donnie Haltiwanger

-----Original Message-----

From: Leslie Hendrix <leslieahendrix@gmail.com>
 To: Leslie Hendrix <leslieahendrix@gmail.com>
 Cc: Deputy Donald Stoudemire <dstoudemire@lex-co.com>; SMITH, KEVIN <KTSMITH@lex-co.com>
 Sent: Mon, 11 May 2009 10:53 am
 Subject: letter from resident deputy and Water Rate Case

Hello All,

The water rate case is moving along. Lisa's hearing is set for mid-June. **We need written witness testimony by tomorrow (Tuesday, May 12).** Sorry for the late notice, but we need as many people as possible to write a short statement about their water woes with USSC. It can be a short statement about the inconsistent billing, water pressure, high rates compared to others in neighboring communities, etc... If you can do this, please contact Lisa Lochbaum at llochbaum@sc.rr.com ASAP.

Please see the letter on summer safety from one of our resident deputies, Donall Stoudemire below...I'll be in touch soon about a neighborhood watch meeting.

Thank you,
 Leslie Hendrix

From: STOUDEMIRE, DONALL[SMTP:DSTOUDEMIRE@LEX-CO.COM]
 Sent: Monday, May 11, 2009 10:36:32 AM
 To: Cincahy1@aol.com; Cblackstone001@sc.rr.com; SWINSON, WESLEY;

5/12/2009

HENDRIX, LESLIE; stoneymurray@aol.com
Auto forwarded by a Rule

Hello Everyone,

Hope that all is doing well and healthy. Have not had much going on in the Chapin area here lately. It is that time again and summer is coming. I know that a lot of people will be going on Vacation here shortly and leaving their homes vacant for several days up to several week. One way to help keep your home secure is call and let us know when you're going to be leaving and when you will be coming back. Let us know what vehicles should be at the residence and if you are having someone take care of pets or the house, let us know who they are and the possible vehicle that they will be driving.

I know that we have not had the problem this year yet, but every year there are boats that are broken into and items taken off. Please remember that if you leave your boat on the water during the summer months to lock your belonging up on the boat or better yet take anything that could be taken off home with you.

I have been informed that all current Crime Watch Groups will have meet at least four (4) times a year. This does mean that you will have to get a total of four (4) this year to keep your Crime Watch Groups current. If you have any questions please call me and I will do what I can to help you.

Hope that everyone stays safe this month.

Donall Stoudemire
Chapin Resident Deputy
dstoudemire@lex-co.com
Voice Mail
803-785-0173
Chapin Office
803-345-6779

A Good Credit Score is 700 or Above. See yours in just 2 easy steps!

5/12/2009